



## **Veethree Universal Engine Gateway Monitor (EGM) Software Update Instructions**

### **Step 1:**

If you have a question about the EGM software revision you can contact our technical sales department and they can verify if you have the latest version. We are located in the USA on the east coast.

### **Technical Support**

**1-941-538-7775 Ext. 350**

**[Marcin.maleszka@veethree.com](mailto:Marcin.maleszka@veethree.com)**

### **Step 2:**

If technical support verifies you need a software update, they will send you the files via email. Once received copy these files to the “root” directory of a suitable USB stick. Once copied place the USB stick into the USB port on the back of the display while it is running. In a few moments it will tell you on the screen to not remove the USB stick while it is updating. Once done it will tell you to remove the USB stick. The display will reboot and you will have the latest software installed.

**The update is complete.**